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The objective of ITIL Service Design (edition 2011v3) is to design new IT services. The scope of the Service Design lifecycle stage includes the design of new services, as well as changes and improvements to existing ones. As per ITIL 2011, the following main processes are part of the ITIL stage Service Design:

ITIL Service Design

In ITIL 2011 the process interfaces of all Service Design processes have been adapted following the introduction of the new Design Coordination process.

ITIL 2011 | IT Process Wiki

ITIL Service Design ITIL Service Transition ITIL Service

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Operation ITIL Continual Service Improvement. An overview of the qualifications scheme is also included. The guidance contained within this pocket guide is neither definitive nor prescriptive, but is based on ITIL best practice. The guidance in the ITIL publications is applicable generically and is of benefit to all IT organizations ...

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The ITIL® 2011 edition is available in English printing since the end of July 2011. A German translation is available since April 2013. The changes in detail Service Strategy . Main issue of the update was an increased comprehensibility of this ITIL® discipline. New processes have been added: Strategy Management for IT Services (Development and maintenance of the IT Service Strategy ...

Excerpt - Process documentation of Service Design ...

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ITIL - Service Design | ITIL Qualifications | AXELOS

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